



ALPHA METERING

PTY (LTD) • UTILITY MANAGEMENT

Error Codes for Conlog Prepaid Electricity Meters

Error Codes	Explanation	Action
E07	Communication Error between meter and CIU.	• Check for batteries and replace if necessary. • Check for meter status.
E04	No supply voltage present.	Contact Alpha Metering
AAAAAA	Invalid Token: mismatching number on token and meter	Enter a valid Token
DDDDD	This occurs when a token has the same ID as a token already entered	Enter a Valid token, you can discard the token that is not valid
T open	This occurs if the terminal cover is not installed correctly	Contact Alpha Metering
Symbol of a Spanner	This occurs if the terminal cover is not installed correctly	Contact Alpha Metering
RF Con	Failed Comms – No Radio Frequency Signal	Check for batteries and replace if necessary. If it persists, Contact Alpha Metering