



ALPHA METERING

PTY (LTD) • UTILITY MANAGEMENT

Error Codes for Inhemeter Prepaid Electricity Meters

Error Codes	Explanation	Action
Used	Used Token Code	Enter a Valid token, you can discard the token that is not valid
Con_FAIL	The flashing icon indicates that the communication between CIU and MCU failed this time, please wait! CIU will automatically communicate again.	• Ensure CIU is in the socket, and the same socket should be in ON position. • If there is no supply, ensure the meter has working batteries.
rEJEct	• Token input is wrong. • Mismatch in Tari Index and / or Key Version in the meter and Vending System.	• Enter the right token. • Contact Alpha Metering for support.
Symbol of an Open Switch	This occurs if the terminal cover is not installed correctly	Contact Alpha Metering
Credit value 0.0	You ran out of available credit; you need to purchase a token	Ensure there is fresh batteries in your keypad, or you can load a token via your keypad at your next-door neighbor – right next door to you !